IT PUZZLE
RECRUITMENT

We are a technology recruitment partner focused on search and selection of IT experts internationally. Currently, we are looking for an accomplished experts for the role of Network Operations Engineer .We offer a rewarding and exciting professional experience and opportunity to develop your career in a highly competitive international environment.

Network Operations Engineer

Location: Krakow/remote

Role Purpose:

Deliver top tier Global Network infrastructure support. This will include working with business and technology groups to ensure their needs are meet. As part of this position the individual must also work to drive operational designs to completion.

Scope of Responsibilities:

- Plan, design, and develop local area networks (LANs) and wide area networks (WANs) across the organization. He or she will ensure proper installation, monitoring, maintenance, support, and optimization of all network hardware, software, and communication links as well as accurately analyze and resolve network hardware and software problems in a timely manner.
- Provide a high level of technical leadership for the company LAN and WAN environment.
- Provide research and recommendations for network operating procedures and standards to assure optimum network systems availability and performance
- Perform independent research prepare direction papers for the LAN and WAN environments
- Perform project management and other special assignments as determined by the Network Operational Manager.
- Perform written Root Cause Analysis documents for network outages and incidents when required.
- Development and design of highly available, tightly integrated, secure, flexible, and fault-tolerant networking systems.
- Monitors network performance, ensuring capacity planning is performed and is proactive in assessing and making recommendations for improvement. Design, plan, and implement data communication networks using the latest technology to prepare for business growth.
- Provide daily support of INTL's LAN, WAN, Wireless and Network Infrastructures. This includes: monitoring, administering and troubleshooting to maximize network availability.
- Experience with developing professional diagrams and illustrations of network infrastructure
- Experience with hands-on network engineering operations and support
- Ability to resolve incidents, problems, and change requests in accordance with service-level agreements (SLA's) and approved maintenance windows
- Ability to author or supplement existing documentation to reflect environmental changes
- Strong analytical network troubleshooting skills and proficiency with packet capture tools
- Ability to perform complex migrations/upgrades and deploy new technologies/features as the network environment evolves
- Ability to apply security and networking concepts to emerging cloud solutions, including Azure and AWS
- Strong fundamentals in disaster recovery, change management, logging and alerting, and incident response
- Use terraform, ansible, and/or python toolsets to automate network repetitive tasks and deployments

Skills & Experience required:

- 10+ years' experience providing Network Engineering support.
- 5+ years' experience managing relationships with senior technical customers.
- 3+ years' experience working with cloud-based infrastructures (AWS & Azure)
- Experience with Cisco enterprise wireless networking and design.
- 5+ supporting Cisco ASA/Palo Alto firewalls.
- 3+ supporting F5 load balancers.

Skills & Experience required:

- Experience with automation and orchestration tools.
- Extensive experience with the following technologies BGP, EIGRP, OSPF, MPLS, VRF, QoS, PBR, VSS, HSRP, STP, WAN Optimization technologies, and Cisco Nexus
- Experience configuring and maintaining Cisco ISE in an enterprise environment
- Experience with automation and orchestration tools Terraform, Ansible, and/or Python.
- Operational experience with SD-WAN solutions a plus
- Operational experience with Cisco Meraki (SD-WAN and Wireless) a plus
- Operational experience with Cisco enterprise wireless networking and design.
- Extensive experience supporting Cisco Nexus switching a plus

Offer:

- Work in a startup-like environment that encourages ideas and creativity
- A team of experienced developers helping each other improve their skills
- Ability to choose the equipment you work with
- Standing desk and ergonomic chair
- Spacious and cozy office space in the heart of old Kraków
- Flexible working hours and the possibility to work remotely
- Competitive benefits package, including health care and gym pass (Multisport)
- Kitchen full of coffee, tea, snacks, and fresh fruit
- Salary in line with the market
- Co-working, mentoring and personal development

Interested candidates should send their resume (CV) to
Konrad.witek@itpuzzle.com.pl
with „ Network Operations Engineer '' in the subject line.